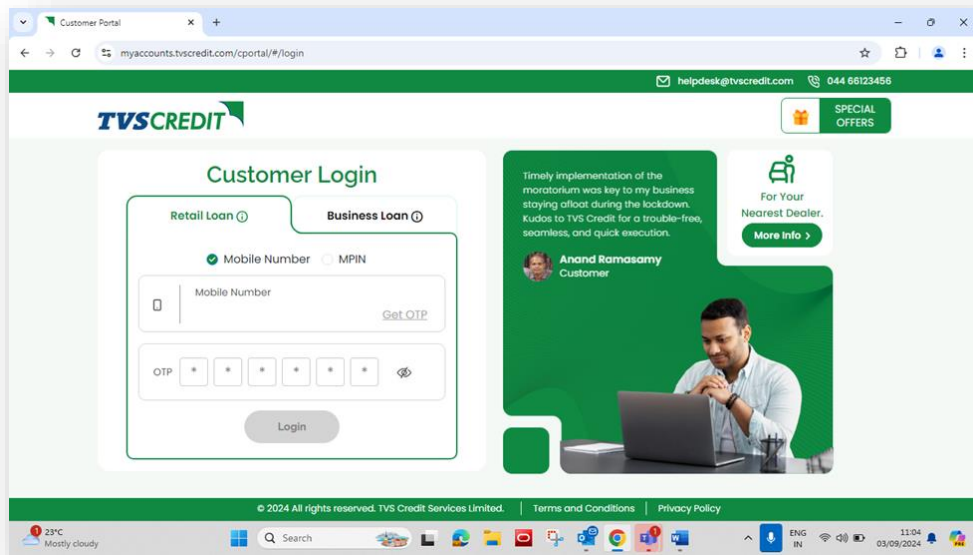
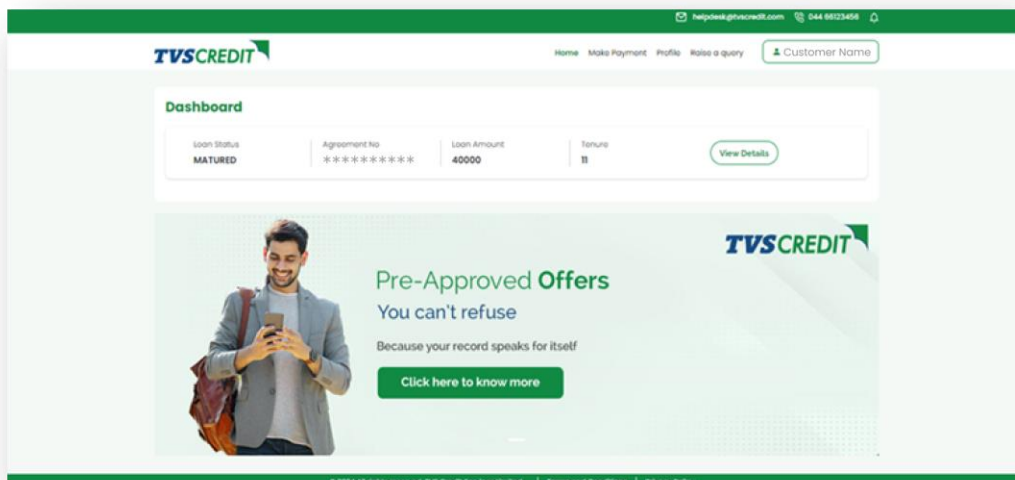


Steps to cancel your e-Mandate

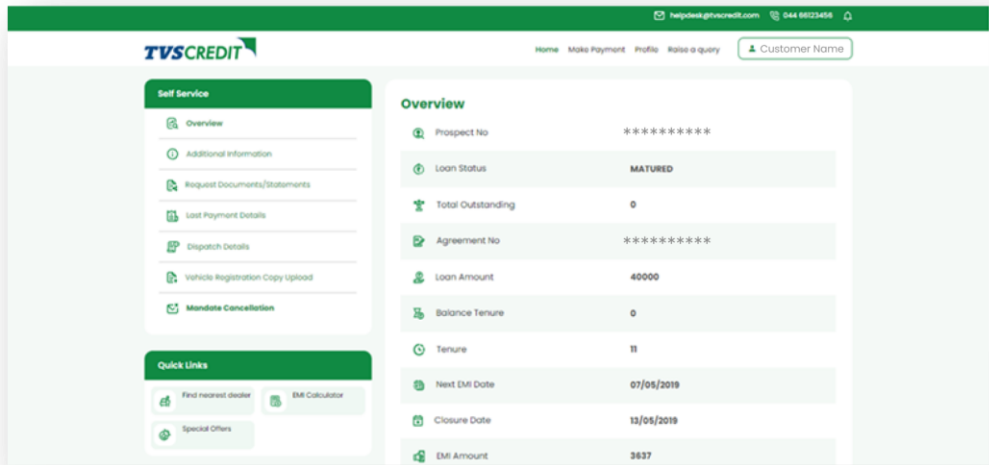
Step 1: Visit tvscredit.com and click on the Login option under which you will find the option for Customer Login. Login to the Customer Portal by entering the registered mobile number and the OTP which you will receive on your mobile number.



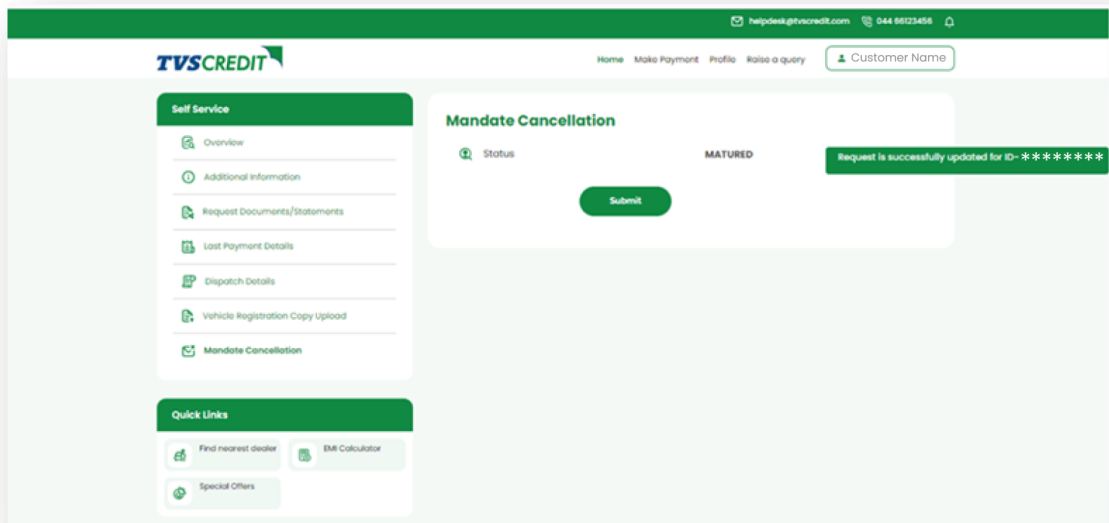
Step 2: Click on View Details from the dashboard.



Step 3: On the right-hand side, under Self Service menu click on Mandate Cancellation.



Step 4: Click on Submit to initiate the process. Once submitted, you will get a pop-up stating that your request is successfully updated.



Note: After submitting your request, you will receive an acknowledgement for the same in the form of a ticket number, post which TVS Credit team will complete the request and provide a confirmation.