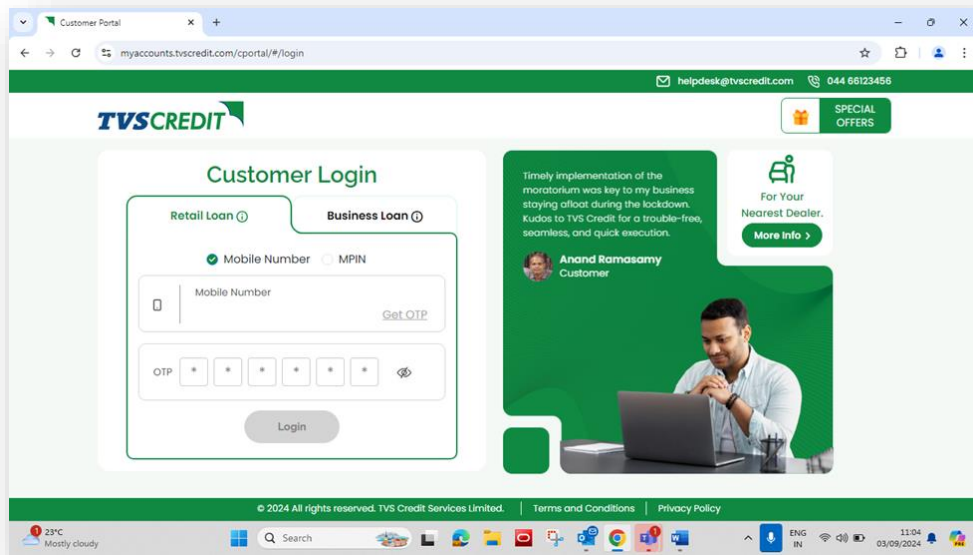
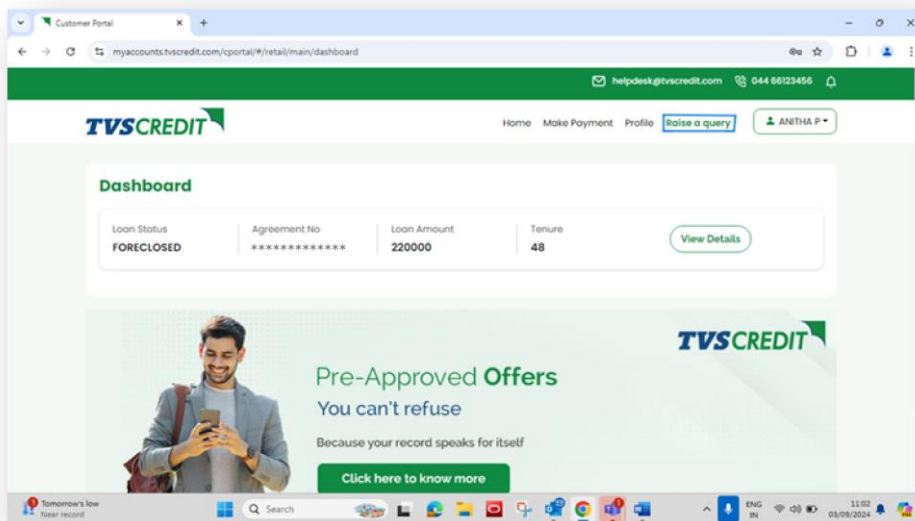


Steps to suspend your e-Mandate

Step 1: Visit tvscredit.com and click on the Login option under which you will find the option for Customer Login. Login to the Customer Portal by entering the registered mobile number and the OTP which you will receive on your mobile number.



Step 2: Click on Raise a query option (refer top right corner of the page).



Step 3: Enter your loan Agreement Number.

Any queries? Reach out to us and our Support team will be happy to resolve it for you!

Query Details

Agreement Number: *****

Category: Select Category

Subject: _____

Question: _____

Do you have any documents to upload? Upload Here

Upload

Contact Details

Use your existing contact details

Email ID: _____

Mobile Number: +91 *****

Reset Details Submit

Step 4: In the category dropdown menu, select Suspend Mandate option.

Any queries? Reach out to us and our Support team will be happy to resolve it for you!

Query Details

Agreement Number: *****

Category: Select Category

- Phone Number Change request
- Repayment schedule
- Return cheque/ memo required
- SPDC - Balance cheque request
- Seizure/Repo related Enquiry
- Statement of Account Request
- Stop Future Presentation / Suspend Mandate / Revoke Mandate**
- Suspicious Calls for collection
- Swap / Repayment Mode Change / Amend Mandate
- Swapping Enquiry
- Vehicle Details Updation

Subject: _____

Question: _____

Do you have any documents to upload? Upload Here

Upload

Contact Details

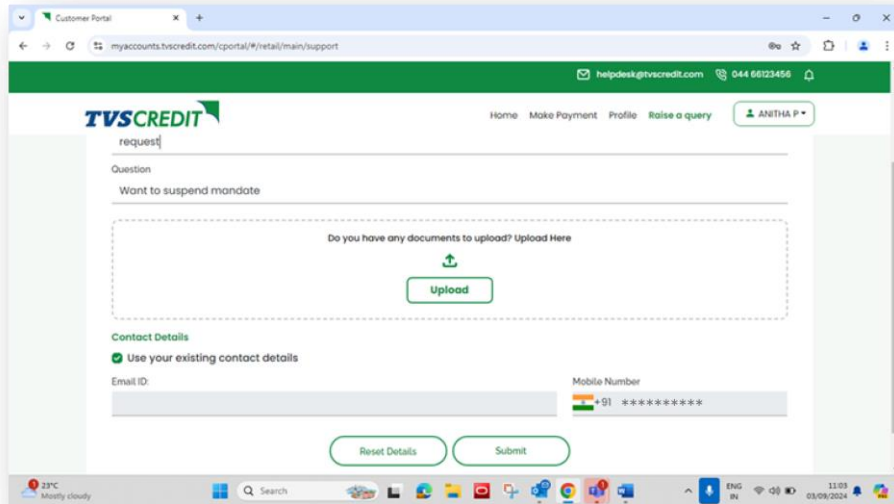
Use your existing contact details

Email ID: _____

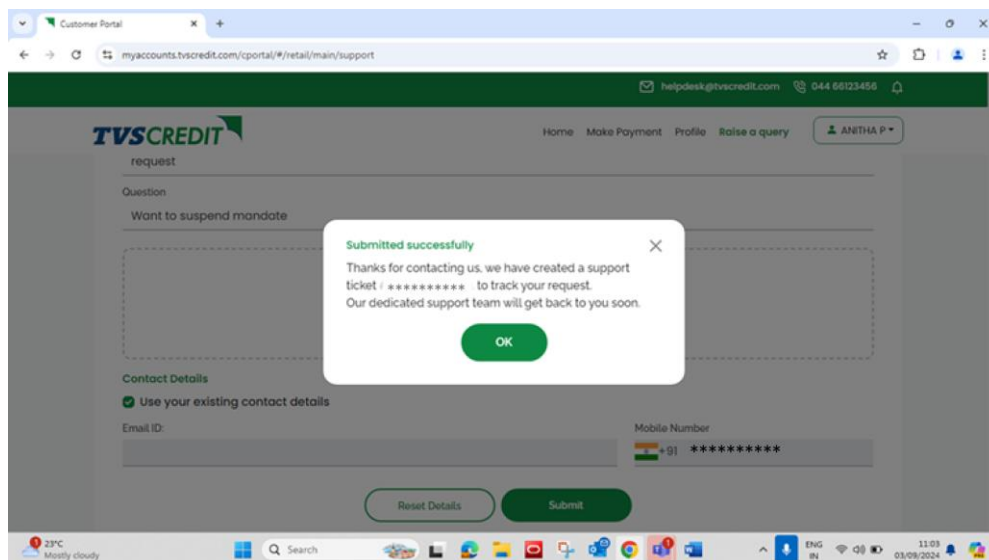
Mobile Number: +91 *****

Reset Details Submit

Step 5: You can type in your request under the Question tab/field. Upload any supporting documents, if available, using upload option.



Step 6: Click on Submit to complete the request



Note: Following the submission of your request, you will receive a ticket number as an acknowledgement. Our team will then reach out to you with further confirmation/details.