

Steps to cancel your e-Mandate

<u>Step 1</u>: Visit <u>tvscredit.com</u> and click on the Login option under which you will find the option for Customer Login. Login to the Customer Portal by entering the registered mobile number and the OTP which you will receive on your mobile number.

TVSCREDIT	SPECIAL OFFERS
Customer Login Retail Loan () Business Loan () Ø Mobile Number MPIN	Timely implementation of the moratorium was key to my business stoying allost during the lockdown, kuda to TVS Craft for a trouble-free, seembles, and quick execution.
C Mobile Number Get.OTP Cet.OTP Cet.O	
Login	

<u>Step 2</u>: Click on View Details from the dashboard.





<u>Step 3</u>: On the right-hand side, under Self Service menu click on Mandate Cancellation.

TVSCREDIT	Home Moke Payment Profile Raise a g	wery Lustomer Name
Self Service	Overview	
C Overview	Prospect No ********	*
Additional Information	Loan Status MATURED	
Request Documents/Statements	Total Cutatany Eng. 0	
Lost Payment Details		
Dispatch Details	Agreement No *******	*
Vehicle Registration Copy Upload	Loon Amount 40000	
Mondate Concellation	Balance Tenure 0	
Quick Links	⊙ Tenure 11	
Find nearest dealer 👘 DM Calculator	Next EMI Date 07/05/2019	
CT (D)	Closure Date 13/05/2019	
	Di Amount 3637	

<u>Step 4</u>: Click on Submit to initiate the process. Once submitted, you will get a pop-up stating that your request is successfully updated.

TVSCREDIT		Home Make Payment Profile Raise a que	ny Lustomer Name
Self Service	Mandate Cance	allation	
C Overview	① Status	MATURED	Request is successfully undated for ID- # 3
Additional information			
Request Documents/Statements		Submit	
Lost Payment Details			
P Dispatch Dotails			
Vehicle Registration Copy Upload			
St Mondate Concellation			
Quick Links			
6 Find nearest dealer			
Special Offers			

Note: After submitting your request, you will receive an acknowledgement for the same in the form of a ticket number, post which TVS Credit team will complete the request and provide a confirmation.