

Steps to suspend your e-Mandate

<u>Step 1</u>: Visit <u>tvscredit.com</u> and click on the Login option under which you will find the option for Customer Login. Login to the Customer Portal by entering the registered mobile number and the OTP which you will receive on your mobile number.

TVS	CREDIT	SPECIAL OFFERS
	Customer Login	Timely implementation of the monototicity was keen to my business
ſ	Retail Loan 🕤 Business Loan 🕥	staying affoat during the lockdown. Kudos to TVS Credit for a trouble-free, seemless and auf-teneration.
	S Mobile Number O MPIN	Anond Ramasamy Customer
	Get OTP	
	OTP * * * * * * Ø	
	Login	

<u>Step 2:</u> Click on Raise a query option (refer top right corner of the page).





<u>Step 3</u>: Enter your loan Agreement Number.

TVSCREDIT		Homo Mako Payment Profilo Raise a que	ry PERARASU J.
Any queries? Reach out to us and our Sup	pport team will be happy to resolve it for your		
Query Details			
Agreement Number	Category		
*****	 Select Category 		~
Subject			
Question			
	Do you have any documents to up	oad? Upload Here	
	Upload)	
Contact Details			
 Use your existing contact details 			
Email ID:		Mobile Number	
		+91 *******	
	Reset Details	Submit	

<u>Step 4:</u> In the category dropdown menu, select Suspend Mandate option.

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7	VSCREDIT	Home Make Payment Profile Raise a query	ANITHA P *
	Any queries? Reach out to us and our Supp Query Details	rt team will be happy to resolve it for you!	
	Agreement Number	Category	
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	Subject	Phone Number Change request Repayment schedule	
	Question	Return cheque/ memo required SPDC - Balance cheque request Seizure/Repo related Enquiry	
	,	Statement of Account Request	
		Do Stop Future Presentation /Suspend Mandate / Revoke Mandate	
		Suspicious Calls for collection	
		Swap / Repayment Mode Change / Amend Mandate	
		Swapping Enquiry	
	***************************************	Vehicle Details Updation	



<u>Step 5:</u> You can type in your request under the Question tab/field. Upload any supporting documents, if available, using upload option.

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1	TVSCREDIT	Home Make Payment Profile Raise a query	
	request		
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	Want to suspend mandate		
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		Upload	
	Contact Details		
	Use your existing contact details		
	Email ID:	Mobile Number	
		(Heset Details) (Submit)	

Step 6: Click on Submit to complete the request

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TVSCREDIT	Home Make Payment Profile Raise a query
request	
Question	
Want to suspend mandal	te
	Submitted successfully X
	Thanks for contacting us, we have created a support
	Our dedicated support team will get back to you soon.
Contact Details	
Use your existing contac	ct details
Email ID:	Mobile Number

Note: Following the submission of your request, you will receive a ticket number as an acknowledgement. Our team will then reach out to you with further confirmation/details.